

How to address the issue of not receiving church emails

Common complain among church members is that they stopped receiving the church announcement emails and they resort in requesting new subscription requests.

The issue is not related to whether the church member's email is part of the church distribution, but rather is that the church email is tagged as SPAM by the member's email service provider.

If you are experiencing this issue follow these steps to correct the issue:

1. Click on our provider link below:

 Yahoo Mail: <https://login.yahoo.com/>

 Gmail: <https://www.google.com/gmail/>

 Hotmail: <https://outlook.live.com/owa/>

2. Sign-in to your account, and go to the email Spam folder.
3. Look/search for one of the church emails, and mark the email as Not Spam.
4. To correctly fix the problem you will need to mark the email as "Not Spam" through your email service provider's website and not from your phone mail application.